

NONDISCRIMINATION NOTICE

Affordable Care Act - Section 1557

Nationwide Children's Hospital complies with applicable Federal civil right laws and does not discriminate on the basis of race, color, national origin, age, disability, sexual orientation or gender identity. Nationwide Children's Hospital does not exclude people or treat them differently because of race, color, national origin, age, disability, sexual orientation or gender identity.

Nationwide Children's:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters, written information in other formats (large print, audio, accessible electronic formats).
- Provides free language service to people whose primary language is not English, such as:
 - Qualified interpreters (in person video remote and/or phone interpreter) and information written in other languages.

Patient Relations is available to talk to you about any concerns you might have. Their phone number is (614) 722-6593 (V/TTY).

If you believe that Nationwide Children's has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, sexual orientation or gender identity, you can file a grievance with Jeanette Thomas, Section 1557 Grievance Coordinator, at Nationwide Children's Hospital, 700 Children's Drive, Room C1-A, Columbus, Ohio 43205, Telephone Number: 614-722-1477, Fax: 614-722-1479, Email: Jeanette.Thomas@NationwideChildrens.org. You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, Jeanette Thomas, Section 1557 Grievance Coordinator, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office of Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

Centralized Case Management Operations
U.S. Department of Health and Human Services
200 Independence Ave., SW, Room 509F HHH Bldg.
Washington, D.C. 20201
1-800-368-1019, 800-537-7696 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

ATTENTION: If you communicate with American Sign Language, language assistance services, free of charge, are available to you. Please tell our staff who will help you.

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia en idiomas. Infórmeles a nuestro personal que estará dispuesto a ayudarle.

DIGNIIN: Haddii aad ku hadashid af Soomaali, adeegyada caawinta luuqada, oo bilaash ah, ayaa lagu heli karaa. Fadlan u sheeg shaqaalaheena oo ku caawinayo.

ध्यान दिनुहोस्: यदि तपाईं नेपाली हो भने तपाईंको लागि भाषा सहायता सेवाहरू निःशुल्क रूपमा उपलब्ध छ। कृपया हाम्रो कर्मचारीलाई बताउनुहोस् जसले तपाईंलाई मद्दत गर्नेछन्।

انتباه: إذا كنت تتكلم العربية فخدمة المساعدة اللغوية متوفرة لك مجاناً، يرجى التحدث إلى الموظفين الذين سوف يساعدونك.

ATTENTION : si vous parlez français, des services d'assistance linguistique gratuits sont à votre disposition. Veuillez en informer notre personnel qui vous aidera.

注意: 日本語の言語補助サービスは無料でご利用いただけます。ご利用の場合はスタッフにお伝えください。サポートいたします。

请注意: 如果您说普通话, 我们将为您提供免费的语言服务。请告诉我们的员工, 他们将为帮助您。

請注意: 如果您說廣東話, 可使用我們免費提供的語言服務。請告訴我們的員工, 他們將為您提供幫助。

공지: 한국어 사용자인 경우, 무료로 언어 지원 서비스를 이용하실 수 있습니다. 직원에게 말씀해 주시면 도와드립니다.

CHÚ Ý: Nếu bạn nói tiếng Việt, chúng tôi có các dịch vụ hỗ trợ ngôn ngữ miễn phí cho bạn. Vui lòng nói với nhân viên của chúng tôi để họ giúp bạn.

ВНИМАНИЕ! Если вы говорите по-русски, вам будет бесплатно предоставлена языковая помощь. Сообщите об этом нашему персоналу, и вам окажут поддержку.

ध्यान दें: अगर आप हिंदी भाषा बोलते हैं, तो भाषा सहायता सेवाएँ आपके लिए निःशुल्क उपलब्ध हैं। कृपया इस संबंध में आपकी सहायता के लिए उपलब्ध हमारे स्टाफ से संपर्क करें।

GEB ACHT: Wann du Pennsylvaniaisch Deitsch schwetztscht, Schprooch Hilfe Services, mitaus Koscht, sin do fer dich. Sei so gut un saag unser Staff Die waerdd dich helfe.

ATTENZIONE: per chi parla italiano è disponibile un servizio di assistenza linguistica gratuita. Rivolgersi al nostro staff per richiederlo.

ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, μπορούμε να σας προσφέρουμε δωρεάν υπηρεσίες μετάφρασης. Μιλήστε με το προσωπικό μας για περισσότερες πληροφορίες.

UWAGA! Dla osób posługujących się j. polskim dostępne są bezpłatne usługi tłumaczeniowe. Prosimy poinformować personel, który zapewni pomoc.

PAG-UKULAN NG PANSIN: Kung nagsasalita ka ng Tagalog, may makukuha kang mga serbisyonang tulong sa wika na walang bayad. Mangyaring sabihin sa aming kawani na tutulong sa iyo.

LET OP: Als u Nederlands spreekt, is taalondersteuning voor u beschikbaar zonder aanvullende kosten voor u. Als u onze medewerkers op de hoogte stelt, zult u ondersteuning ontvangen.

